



# NEWSLETTER

## 3G SHUTDOWN – WHAT YOU NEED TO KNOW!

The 3G network has officially been shut down across Australia by all major mobile providers—Telstra, Optus, and Vodafone. From now on, all mobile connections will be using 4G or 5G networks.

### What does this mean for you?

- Some devices may have been affected, including mobile phones, tablets, medical devices, security cameras, and more.
- While 4G upgrades are still ongoing, you may experience some instability during this transition.

If you're facing issues with your mobile connection, the most important step is to contact your Retail Service Provider (RSP) immediately. They can identify whether the issue is related to the 3G shutdown or other factors.

For Telstra customers, a 3G Helpline is available to assist you:

**Telstra 3G Helpline: 1800 990 853**

Hours: 8am to 7pm Monday to Friday AEDT

Stay connected and let your provider know about any issues you're experiencing.

**Need further assistance?** The Regional Tech Hub is also here to help with connectivity issues. You can reach them through their hotline or visit their website to submit a Connectivity Report form:

<https://regionaltechhub.org.au/3g-shutdown-australia/>

1300 081 029



## EMERGENCY CALL SERVICE DETERMINATION UPDATE

The Australian Communications and Media Authority (ACMA) has updated the Telecommunications (Emergency Call Service) Determination 2019 to address the shutdown of 3G mobile networks and ensure continued safety and reliability for emergency services.

What does this mean for you?

**Phones that rely on 3G to make calls to Triple Zero (000) no longer work.**

### Affected devices:

- Phones that only support 3G voice
- Some VoLTE-capable phones that rely on 3G for emergency calls

### Action required:

- Upgrade your handset to a 4G or 5G model to maintain uninterrupted access to voice, data, and emergency services.

**Stay connected and ensure your device is ready for emergencies!**



# NEWSLETTER

## CHILDCARE SURVEY –CLOSING SOON


The Shire of Wongan-Ballidu is conducting a childcare survey to gain a clearer understanding of current childcare use and potential demand within the community. Your feedback will help inform the Shire's awareness of local needs and support future planning or consideration of opportunities related to childcare services.

This information is crucial in building a more comprehensive picture of childcare requirements across the Shire, ensuring that any future decisions or developments are in line with the needs of our residents. Your input will play a pivotal role in shaping the future of childcare in our community.

We encourage all local families and interested community members to take part in this important survey.

The survey will close on **9th May 2025**, so be sure to have your say before then! Access the survey below


[www.surveymonkey.com/r/6DR32SQ](http://www.surveymonkey.com/r/6DR32SQ)



**Shire of Wongan-Ballidu  
Childcare Survey**

The Shire of Wongan-Ballidu is conducting a childcare survey to gain a clearer understanding of current childcare use and potential demand within the community.

[www.surveymonkey.com/r/6DR32SQ](http://www.surveymonkey.com/r/6DR32SQ)



Shire of Wongan-Ballidu



## ANNOUNCING ROGER DUYSER'S RETIREMENT!

After 8 years of dedicated service, Roger Duyster is retiring from his role as Plant Operator with the Shire of Wongan-Ballidu. Roger has been a valued member of the Works Department since 2017, and his hard work and commitment have made a significant impact on the community.

To celebrate his retirement, the Works Crew gathered to thank Roger for his time with the Shire and wish him all the best in this exciting new chapter of his life.

Roger, your contribution to the team has been greatly appreciated, and we wish you nothing but happiness and relaxation in your retirement. Enjoy every moment!







# NEWSLETTER

## CORELLA MANAGEMENT

West Australian Field & Game Association will be carrying out a corella cull for the management and control of corellas within our area. This management strategy is in place for pest control due to the damage and impact on social and environmental issues caused.

### When:

Saturday 10th May (times to be advised)

Sunday 11th May (times to be advised)

Please note Police are aware and all safety measures will be in place for the shoot. West Australian Field & Game Association are an accredited organisation for the culling of corellas.

### ACCESS RESTRICTIONS

Please be informed that the upcoming shoot event is NOT open to the public. Once the cull begins there will be NO access to the pavilion and football ovals. Your understanding and cooperation are greatly appreciated to assist in making it a smooth and safe event for everyone.

### For more information please visit:

[www.wongan.wa.gov.au/corella-management.aspx](http://www.wongan.wa.gov.au/corella-management.aspx)

If you have any other queries relating to this, please contact the Shire on 9671 2500.



**PLANNED CORELLA CULL**

**Saturday 10<sup>th</sup> May**  
**Sunday 11<sup>th</sup> May**

**at the Wongan Hills Sports Pavillion**



**EXCITING UPDATE TO OUR  
COMMUNITY GRANTS  
PROGRAM**



## EXCITING UPDATE TO OUR COMMUNITY GRANTS PROGRAM!

At last weeks Ordinary Meeting of Council, we adopted key changes to the Annual Community Development Fund Grants Program to better support our local groups and initiatives.

### Here's what's new:

- No co-contribution required – grants can now cover 100% of eligible project costs
- Grant limits introduced – up to \$5,000 or \$10,000, depending on the funding category selected
- 12-month project completion timeframe from the date of approval (no longer tied to financial year-end)
- Grant rounds will open at the beginning of each financial year in July for a period of 4 weeks.

These updates are designed to make it easier and more flexible for our community to access funding and bring great projects to life!

The next round of funding will open at the beginning of July, so stay tuned for the announcement



# NEWSLETTER



## NEW FACT SHEETS NOW AVAILABLE!






The Shire of Wongan-Ballidu is excited to announce that we have new fact sheets available to help you access important information quickly and easily. These are available online or at the Shire Customer Service Centre!

### Here's what's available:

- Building and Planning
- Fitness and Sporting
- Pest Control
- Pet Ownership and Registration
- Rates
- Swimming Pool
- Waste Management

Visit our website or stop by the Shire Customer Service Centre to pick yours up today!

## CURRENT ROADWORKS

-  **CONSTRUCTION CREW** – Dowerin Kalannie Road 5km Reconstruction.
-  **BACKHOE CREW** – Old Wongan Koorda Road Culvert Replacements.
-  **MAINTENANCE GRADER** –  
**Area 1** - 1 Bowen Road and Craig Road.  
**Area 2** - Kalguddering East Road and Litchfield Road.
-  **TOWN MAINTENANCE** – Various Locations Street and Footpath Maintenance.
-  **CONTRACTORS**  
– Dowerin Kalannie Road Culvert Extensions.  
– Various Locations Seal/Pothole Repairs.

**All Above Worksites Will Be Under The Direction Of Traffic Management**

## UPCOMING MEETINGS & EVENTS

### Customer Service and Admin Office Closure

Thursday 1<sup>st</sup> May - 9am to 10:30am

### Pop-Up Youth Centre

Wednesday 7<sup>th</sup> May - 2:30pm - CRC

### Let's Get Quizzical

Wednesday 14<sup>th</sup> May - 12pm - Civic Centre

### Ordinary Council Meeting

Wednesday 28<sup>th</sup> May - 3pm - Wongan Hills Shire Chambers

## STAY IN TOUCH

-  08 9671 2500
-  [www.wongan.wa.gov.au](http://www.wongan.wa.gov.au)
-  [shire@wongan.wa.gov.au](mailto:shire@wongan.wa.gov.au)
-  Shire of Wongan-Ballidu & Wongan Hills CRC  
Customer Service Centre  
"The Station"  
1 Wongan Road (PO Box 84)  
WONGAN HILLS WA 6603

Follow us on Facebook and Instagram



## SIGN-UP FOR SHIRE E-NEWS

[www.wongan.wa.gov.au/forms/sign-up-to-the-shires-e-newsletter!/24](http://www.wongan.wa.gov.au/forms/sign-up-to-the-shires-e-newsletter!/24)

