



NEWSLETTER

CUSTOMER SERVICE

RESTRUCTURE

Following the announcement of the customer service restructure last month, we have received some great feedback regarding the centralisation of the Shires customer service to the Wongan Hills CRC. Staff training has now commenced which will see a rotation of staff between the two sites from now until the launch on Monday 6th January. Dulcie, Nat and Hayley will be our 3 front facing Customer Service Officers who will all be based full time at the front desk in the CRC to assist with any queries you may have.



Hayley



Dulcie



Nat

CURRENT ROADWORKS



CONSTRUCTION CREW - Wongan Hills Waddington Road 2.5km Reconstruction. Traffic Management in use.



MAINTENANCE GRADERS - Area 1 - Old Ballidu Road, Freestone Road and Ballermina Road. Traffic Management in use.
Area 2 - Rifle Range Road and Reynolds Road. Traffic Management in use.



BACKHOE CREW - Wongan Hills Cadoux Road Culvert Installation. Traffic Management in use.



MAINTENANCE CREW - Various Locations Pothole Repairs. Traffic Management in use.



TOWN MAINTENANCE - Various Locations Drainage and Street Cleaning. Traffic Management in use.



3G NETWORK CLOSING SOON!

Telstra and Optus are closing their 3G networks from 28 October 2024. With less than 14 days to go, now is the final opportunity for the community to act and ensure they stay connected once the 3G network is closed.

When Telstra announced the shutdown of our 3G network in 2019, Telstra committed to expanding the 4G service to match the existing 3G footprint prior to switch off date. Significant upgrade works have been completed. Customers can check their device compatibility by visiting <https://amta.org.au/3g-closure-old/check-my-device/> or by texting the number '3' to 3498, customers will receive a text back if they need to take any action to upgrade.



UPCOMING MEETINGS & EVENTS

Bike it to School Breakfast

Friday 25th October - CRC Car Park

Halloween Youth Disco

Thursday 31st October - CRC Function Room

Ordinary Council Meeting

Wednesday 23rd October - 3pm - Council Chambers

STAY IN TOUCH

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